

May 2016

RE: Reference letter for Smart Cleaning Solutions – National Cleaning Service Provider to G8 Education

To whom it may concern,

The G8 group is a national childcare services organisation that operates in most states of Australia with over 400+ childcare centres nationally under its banner.

Smart cleaning Solutions made contact with us some 15 or so months ago with an interest of getting involved in providing cleaning services for the group.

Our initial interest was with some sites in South Australia which they started just over 12 months ago.

Since then, Smart Cleaning Solutions has expanded their services with the group to clean around 50+ centres between Victoria and South Australia and we are currently looking to further expand that relationship with them into New South Wales and Queensland.

Since starting with Nicholas, Tony and the team at Smart Clean, we have noticed a significant increase in the standard of our centres and regularly receive positive feedback from our staff and customers about the standard of cleaning and attention to detail.

The regular inspection visits to each site performed weekly by a dedicated account manager for the group is something that sets Smart Clean apart from their competitors and definitely helps us achieve our high and consistent standard of hygiene across all sites.

Each account manager focuses on ensuring that there is open and transparent communication and makes regular visits with us knowing that an account manager is on standby at all times to assist with any queries is also very comforting and makes dealing with Smart Clean a breeze.

Smart Clean gets the importance of cleanliness in this industry and really deliver on their promises and continue to strive for customer satisfaction on a regular basis.

We look forward to continuing to grow our relationship with Smart Cleaning Solutions and could not recommend them higher for your consideration.

Robert Stevens
Operations Manager
G8 Education Ltd